NON-STATUTORY ISSUE BASED ADVOCACY

WHAT IS NON-STATUTORY ISSUE BASED ADVOCACY?

Advocacy is part of everyday life. Most of us at some point in our lives look to the support of someone we trust to help us speak up for ourselves or help us navigate our way through dealings with one or more organisation to get the support or help we need. Advocacy is about giving people as much control as possible in their lives. It helps people to understand information, say what they want and need and get the services and support they are entitled to.

What can an Advocate from the Knowsley Advocacy Hub be involved with?

- How to access appropriate health and social care services
- Help to understand bureaucratic processes and routes into housing, employment, education and leisure.
- Rights and entitlements
- Parental Advocacy
- Self and Peer Advocacy

The aim of Non-Statutory Issue Based Advocacy in Knowsley is to empower people to understand their rights and know how to exercise them by;

- Providing information
- Helping to explore options and make decisions
- Providing Advocacy support to pursue a resolution to an issue

Knowsley Advocates will:

- Support individuals to have their voices, wishes and feelings heard and acted upon through support and representation
- Enable individuals to be as fully involved as possible in the processes and decisions taken which affect them.
- Assist with timely referrals to access any health and social care to which an individual may be entitled to.

How to make a referral

Anyone can make a referral to the Knowsley Advocacy Hub for themselves or on behalf of another, as long as they have their consent to do so.

TO LEARN HOW ADVOCACY CAN HELP, PLEASE GET IN TOUCH

The Knowsley Advocacy Hub offers a SINGLE POINT OF CONTACT for advocacy enquiries in the area.

For more information or to make a referral:

Tel: **0300 3030 624**

Email: **referral@knowsleyadvocacyhub.org.uk**

Website: **www.knowsleyadvocacyhub.org.uk**

Online chat: **www.n-compass.org.uk/services/advocacy-service**